

Terms and Conditions

❖ Table Reservations

- The Cardmember has to present his valid IndusInd Bank Credit/Debit Card to the restaurant and state the intention to use the offer before asking for the bill
- The benefits as mentioned here in above cannot be used or redeemed in combination with any other discounts or promotions or vouchers or 'Sunday Brunches' or 'Happy Hours' or any other such promotions
- The Offer is not valid on the Blackout Dates (24th Dec, 25th Dec, 31st Dec, 14th Feb) & Public Holidays, unless otherwise stated by the individual restaurant we advise to contact the restaurant directly before visiting
- The offers mentioned above are subject to change/withdrawal without prior notice
- This offer has no monetary value, is not transferable, is not for sale or re-sale nor redeemable for cash
- Offer is valid on A La Carte only
- Offer is not valid on group bookings (8 Pax and above)
- The discount is valid on only the net amount (excluding taxes or any other charges)
- Any applicable taxes have to be paid by the card holder
- In case of any escalation, a copy of the bill is mandatory
- The offers are ongoing till the specified validity date
- The Offer doesn't guarantee the Reservations & Admissions at participating restaurants (Dining Partner), we advise to contact the restaurant directly before visiting
- Individual Restaurant Terms & Conditions apply
- Offer is not valid on Home Delivery
- In case the restaurant refuse the offer inspite of adhering to all the terms & conditions listed please retain and share the copy of the bill within 72 hours for Reference & Resolution
- Rights of admission are reserved by the restaurant

❖ Spa

- The Cardmember has to present his valid IndusInd Bank Credit/Debit Card to the Health & Wellness Centre and state the intention to use the offer before asking for the bill
- The benefits as mentioned here in above cannot be used or redeemed in combination with any other discounts or promotions or vouchers
- Prior appointment is mandatory for redemption of this offer
- Call 09990746664 or email at naveenv@alliancesgalore.com to book your appointment
- The offers mentioned above are subject to change/withdrawal without prior notice
- This offer has no monetary value, is not transferable, is not for sale or re-sale nor redeemable for cash
- The discount is valid on only the net amount (excluding taxes or any other charges)
- Any applicable taxes have to be paid by the card holder
- In case of any escalation, a copy of the bill is mandatory
- The offers are ongoing till the specified validity date
- The Offer doesn't guarantee the Reservations & Admissions at participating Health & Wellness Centre, we advise to contact the Health & Wellness Centre directly before visiting
- Individual Health & Wellness Centre Terms & Conditions apply
- In case the Health & Wellness Centre refuse the offer inspite of adhering to all the terms & conditions listed please retain and share the copy of the bill within 72 hours for Reference & Resolution
- Rights of admission are reserved by the Health & Wellness Centre

❖ **Binge Coupon**

- The amount payable for the voucher value purchase can only be paid using a valid IndusInd Bank Credit/Debit Card.
- All voucher is available at a maximum discount of Rs.500/-
- Coupon value will be adjusted against the total bill
- The voucher would be issued as per the name and details provided at the time of confirming the purchase. Any changes will be subject to acceptance by the Restaurant Partner and subsequent verification with IndusInd Bank
- The voucher can only be used at the restaurant it has been purchased against.
- Voucher redemption is only against presentation of the voucher to the specific restaurant. The restaurant reserves the right to verify the authenticity of the voucher and demand identification proof for record purposes.
- The vouchers purchased would be issued and delivered to the specific Email ID provided at the time of purchase. In case of multiple vouchers, individual vouchers will be issued and delivered to the specific Email ID.
- Each voucher will be delivered in a password protected document for security purpose. Password would be a combination of the details provided at the time of purchase.
- Each voucher is for one time use only and cannot be redeemed partially.
- The vouchers are not encashable and can only be redeemed against restaurant bills.
- Refund of any balance amount on the voucher is not permissible.
- IndusInd Bank, The Restaurant Partner and Alliances Galore are not liable on account of any misuse of the voucher. The voucher will be valid only against details provided at the time of purchase.
- Re-Issue of voucher is subject to validation and approval from all concerned parties. In case of a re-issue, it would be done within 15 working days of approval from all concerned parties.
- In case the voucher is being transferred to another individual, kindly ensure the voucher has the authorization of the person from whom it is being transferred. All terms and conditions stated shall apply to the bearer of the voucher and shall be binding in its entirety.
- Please adhere to the dress code and other policies of the restaurant.
- The Restaurant holds the Right of Admission at all times.
- The benefits mentioned above are subject to change/withdrawal without prior notice.
- No two offers can be clubbed together.
- ‘*’ signifies additional service charges/government taxes are applicable.
- Any applicable taxes have to be paid by the card holder.
- The offers are ongoing till the specified validity date.
- Individual Restaurant Terms & Conditions apply.
- Offer not valid on Home Delivery.
- IndusInd Bank takes no responsibility of any health issues faced due to the consumption of food at the participating restaurants under this program.
- If you are charged and do not receive any email or SMS confirmation, please write to naveenv@alliancesgalore.com for assistance.
- For any further queries, please write to naveenv@alliancesgalore.com

❖ Crest Voucher

- The amount payable for the voucher value purchase can only be paid using a valid IndusInd Bank Credit/Debit Card.
- All voucher is available at a maximum discount of Rs.2500/-
- Voucher value will be adjusted against the total bill
- The voucher would be issued as per the name and details provided at the time of confirming the purchase. Any changes will be subject to acceptance by the Restaurant Partner and subsequent verification with IndusInd Bank
- The voucher can only be used at the restaurant it has been purchased against.
- Voucher redemption is only against presentation of the voucher to the specific restaurant. The restaurant reserves the right to verify the authenticity of the voucher and demand identification proof for record purposes.
- The vouchers purchased would be issued and delivered to the specific Email ID provided at the time of purchase. In case of multiple vouchers, individual vouchers will be issued and delivered to the specific Email ID.
- Each voucher will be delivered in a password protected document for security purpose. Password would be a combination of the details provided at the time of purchase.
- Each voucher is for one time use only and cannot be redeemed partially.
- The vouchers are not encashable and can only be redeemed against restaurant bills.
- Refund of any balance amount on the voucher is not permissible.
- IndusInd Bank, The Restaurant Partner and Alliances Galore are not liable on account of any misuse of the voucher. The voucher will be valid only against details provided at the time of purchase.
- Re-Issue of voucher is subject to validation and approval from all concerned parties. In case of a re-issue, it would be done within 15 working days of approval from all concerned parties.
- In case the voucher is being transferred to another individual, kindly ensure the voucher has the authorization of the person from whom it is being transferred. All terms and conditions stated shall apply to the bearer of the voucher and shall be binding in its entirety.
- Please adhere to the dress code and other policies of the restaurant.
- The Restaurant holds the Right of Admission at all times.
- The benefits mentioned above are subject to change/withdrawal without prior notice.
- No two offers can be clubbed together.
- ‘*’ signifies additional service charges/government taxes are applicable.
- Any applicable taxes have to be paid by the card holder.
- The offers are ongoing till the specified validity date.
- Individual Restaurant Terms & Conditions apply.
- Offer not valid on Home Delivery.
- IndusInd Bank takes no responsibility of any health issues faced due to the consumption of food at the participating restaurants under this program.
- If you are charged and do not receive any email or SMS confirmation, please write to naveenv@alliancesgalore.com for assistance.
- For any further queries, please write to naveenv@alliancesgalore.com

❖ Airport Dining Offers

- The Cardmember has to present his valid IndusInd Bank Credit/Debit Card to the restaurant and state the intention to use the offer before asking for the bill
- The benefits as mentioned here in above cannot be used or redeemed in combination with any other discounts or promotions or vouchers or 'Sunday Brunches' or 'Happy Hours' or any other such promotions
- The Offer is not valid on the Blackout Dates (24th Dec, 25th Dec, 31st Dec, 14th Feb) & Public Holidays, unless otherwise stated by the individual restaurant we advise to contact the restaurant directly before visiting
- The offers mentioned above are subject to change/withdrawal without prior notice
- This offer has no monetary value, is not transferable, is not for sale or re-sale nor redeemable for cash
- Offer is valid on A La Carte only
- Offer on **Airport Partners** is as follows:
 - Bars: 15% on Total bill on a minimum billing of Rs.1200 & above
 - Non- Bar: 15% on Total bill on a minimum billing of Rs. 500
- Offer is not valid on group bookings (8 Pax and above)
- The discount is valid on only the net amount (excluding taxes or any other charges)
- Any applicable taxes have to be paid by the card holder
- In case of any escalation, a copy of the bill is mandatory
- The offers are ongoing till the specified validity date
- The Offer doesn't guarantee the Reservations & Admissions at participating restaurants (Dining Partner), we advise to contact the restaurant directly before visiting
- Individual Restaurant Terms & Conditions apply
- Offer is not valid on Home Delivery
- In case the restaurant refuse the offer inspite of adhering to all the terms & conditions listed please retain and share the copy of the bill within 72 hours for Reference & Resolution
- Rights of admission are reserved by the restaurant

❖ Special Dining Offers

- The Cardmember has to present his valid IndusInd Bank Credit/Debit Card to the restaurant and state the intention to use the offer before asking for the bill
- The benefits as mentioned here in above cannot be used or redeemed in combination with any other discounts or promotions or vouchers or 'Sunday Brunches' or 'Happy Hours' or any other such promotions
- The Offer is not valid on the Blackout Dates (24th Dec, 25th Dec, 31st Dec, 14th Feb) & Public Holidays, unless otherwise stated by the individual restaurant we advise to contact the restaurant directly before visiting
- The offers mentioned above are subject to change/withdrawal without prior notice
- This offer has no monetary value, is not transferable, is not for sale or re-sale nor redeemable for cash
- Offer is valid on A La Carte only
- Offers on Partners is 20% on Food & Soft Beverages on a minimum billing of Rs. 200 & above
- Offer is not valid on group bookings (8 Pax and above)
- The discount is valid on only the net amount (excluding taxes or any other charges)
- Any applicable taxes have to be paid by the card holder
- In case of any escalation, a copy of the bill is mandatory
- The offers are ongoing till the specified validity date
- The Offer doesn't guarantee the Reservations & Admissions at participating restaurants (Dining Partner), we advise to contact the restaurant directly before visiting
- Individual Restaurant Terms & Conditions apply
- Offer is not valid on Home Delivery
- In case the restaurant refuse the offer inspite of adhering to all the terms & conditions listed please retain and share the copy of the bill within 72 hours for Reference & Resolution
- Rights of admission are reserved by the restaurant